



## Critical Incident about "Mexico and the United States of America"

By Marco Aulbach

GRIN Verlag Mrz 2013, 2013. sonst. Bücher. Book Condition: Neu. 210x148x1 mm. This item is printed on demand - Print on Demand Neuware - Project Report from the year 2012 in the subject Business economics - Business Management, Corporate Governance, printed single-sided, grade: 1,3, University of Applied Sciences Aschaffenburg, course: Working Across Cultures, language: English, abstract: A busy German production manager of an automotive company, Peter Müller (30), issent to a short trip to manage a new supplier manufacturing facility in Mexico. Thequestioned Mexican supplier manufactures high-tech safety systems similar toanother American supplier.On his arrival, the Mexican production manager, Juan Lopez (47), suggests to go tothe factory to meet the workers who have been awaiting his arrival. Joe declines Juan s offer and chooses instead to get right to work on determining why the qualityand production rate of the Mexican supplier plant are not equal to the U.S. supplier plant. Juan stresses the importance of getting to know the workers first, but Joe lets Juan know he was sent to Mexico to straighten things out, not to form friendship withthe local workers. Without further comment and a grim face, Juan gets Peter the figures and records his requests. Peter makes a number of changes and...



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