



The Bright Side and the Dark Side of Patient Empowerment : Co-creation and Co-destruction of Value in the Healthcare Environment

By Rocco Palumbo

Springer-Verlag Gmbh Jun 2017, 2017. Taschenbuch. Condition: Neu. Neuware - Patient empowerment as a key component in the future of healthcare systems is the focus of this concise in-depth analysis. It begins by defining patient empowerment as a collaborative partnership linking patients, providers, and systems, and examines the roles of health literacy, provider-patient and system-patient communication, and patient-centered care in the empowerment process. Models of positive and negative empowerment identify optimum conditions when patient and provider participate in service design and delivery as well as pitfalls and risks to patient and system when goals and input are mismatched. The book also translates concepts into practice with guidelines for empowerment strategies at the provider and organization levels to improve patient outcomes and system sustainability. Included in the coverage: Empowering healthcare organizations to empower patients A re-design of the patient-provider partnership Patient empowerment: a requisite for sustainability The risks of value co-destruction in service systems The need for enlightening and managing the dark side of patient empowerment Disentangling the relationship between individual health literacy and patient empowerment Straightforwardly written as a call for proactive change, The Bright Side and the Dark Side of Patient Empowerment is an illuminating text for scholars interested...



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Reviews

Extensive guide! Its such a excellent read. This can be for anyone who statte that there was not a worth looking at. I am just effortlessly will get a satisfaction of looking at a written publication.

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This book will not be effortless to start on reading through but very exciting to learn. It is amongst the most remarkable book i have got go through. Once you begin to read the book, it is extremely difficult to leave it before concluding.

-- **Dr. Easton Collier DVM**