

The Multigenerational Workforce the Usps and the Millennial Matter (Paperback)



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(Dr. Reta Murphy)

THE MULTIGENERATIONAL WORKFORCE THE USPS AND THE MILLENNIAL MATTER (PAPERBACK)



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Createspace Independent Publishing Platform, 2017. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****. Although every individual responds differently to different types of management techniques, the intent of this book is to provide management techniques specifically intended to motivate the millennial generation and bridge generational gaps between baby boomers, gen Xers, and millennials. Issues with managing people from different age groups can create challenges because of differing ideologies between the generations. In the case of the USPS, when new employees are hired the attrition rate has been as high as 40 or more. Many times, it is because there is an underlying animosity or disagreement on how work should be conducted. This can be linked to previous generations perception that millennials have a inferior work ethic than them and is considered a substantial characteristic that promotes conflict between the generations in the workplace. The general beliefs about the generations are that the Generation X ers were considered the Slacker generation, Baby Boomers were considered workaholics, and Millennials are considered entitled, lazy, and narcissistic These preconceived stereotypes can have an effect on how management deals with the newcomers and how the interactions are perceived.



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