Yay! I m a Supervisor!: Oh Man! I m a Supervisor! Now What?! (Paperback)



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Reviews

This book is definitely not straightforward to get started on studying but extremely exciting to read. It is really simplistic but shocks in the 50 percent of the ebook. Once you begin to read the book, it is extremely difficult to leave it before concluding. (Ally Reichel)

YAY! I M A SUPERVISOR!: OH MAN! I M A SUPERVISOR! NOW WHAT?! (PAPERBACK)



My Judo Life, 2015. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****. I have heard story after story from supervisors desperately wanting to know the answer to how to avoid being overwhelmed with stress while leading their team. Far too many people are put into supervisory positions without being prepared for the role. The feel as if they are walking a tight-rope with no safety net. Mastering the 12 skills outlined in this book positions a supervisor to reduce their own stress, increase the performance of their people, and have all of the right tools in their toolbox to build a top performing and happy team! The 12 Skills Development areas covered in this book are. 1.Values Based Diversity: The new face of diversity in the workplace is not just one of color and ethnicity, but one of age. The greatest diversity challenge we will face for the next decade is the integration of four generations into a cohesive and effective work team. 2.Communications: Effective leaders understand the nature and characteristics of effective communication. Participants will learn the cues of non-verbal communication and how to project appropriate messages with non-verbal cues as well as why people interpret the same messages differently. 3.Employee Motivation: Motivated employees are needed in our rapidly changing workplaces. Motivated employees help organizations survive and thrive. To create this more productive environment, managers and leaders must understand the principles and psychology of motivation. 4.Coaching: Most managers intellectually accept the value of coaching. How to coach is another matter. Participants will learn the most effective skills of coaching employees. Coaching enables a manager/leader to propel their employees in the right direction, reinforce good behaviors, and pro-actively eliminate bad behaviors. 5.Conflict Resolution: Conflict is a common event in business settings. There is good...



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