



Looking Beyond the Runway: Airlines Innovating with Best Practices While Facing Realities (Hardback)

By Nawal K. Taneja

Taylor Francis Ltd, United Kingdom, 2010. Hardback. Book Condition: New. New ed.. 236 x 162 mm. Language: English . Brand New Book. The global airline industry, facing significant changes and discontinuity is prompted and forced to deal with a new normal. Who would have imagined a few years ago that: - a significant percentage of consumers in the US now prefer to fly low-cost airlines instead of full-service airlines because they perceive the product to be better, - airlines would generate up to a third of their total income from non-ticket revenue, - many low-cost airlines would add complexity to their original simple business models through the development of code-share agreements, the use of global distribution systems, and travel agents to distribute their seats, - Jetstar, a low-cost subsidiary of Qantas, would grow faster and be more profitable than its parent, - a survey carried out by Ryanair would show that 42 percent of passengers would be willing to stand on short (one hour) flights if they could pay 50 percent less than seated passengers, - passengers could pay as little as US\$2,000 for a transatlantic Business Class ticket on top-brand airlines, - Lufthansa would have ownership in airlines based...



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