



Evaluation of Citizen Help Request initiated by Bangladesh Police

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Condition: New. Publisher/Verlag: LAP Lambert Academic Publishing | Citizen Help Request (CHR) is an e-Government project initiated by Bangladesh Police to provide electronic police services to the citizen on the way of establishing digital government. This book evaluates the effectiveness of CHR project at the citizen perspective using DeLon & McLean IS Success Model (2003). A qualitative interpretive case study approach has been adopted to conduct this study by interviewing Bangladesh police officials and citizens of Bangladesh. The analysis shows that CHR initiative becomes effective in providing only non-emergency online police services to the citizen through portable, flexible and compatible system where it has the limitation to provide a complete automated, protected, and reliable electronic service to the citizen. | Format: Paperback | Language/Sprache: english | 52 pp.



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