



## Organization Design and Behavior in Health Care Services (India Edition)

By Arnold D. Kaluzny, Stephen M. Shortell

Delmar/Cengage Learning India, 2009. Softcover. Condition: New. First edition. Written by nationally known experts in the field, this text brings a systematic understanding of organizational principles, practices, and insight to the management of health services organizations. While based on state-of-the-art organizational theory and research, the emphasis is on application through Features such as "Debate Times" which present actual situations and challenge the reader to provide a solution or a philosophical position. The clinical enterprise model is introduced in this new edition, and is fully developed in chapter 2. Contents: PART I: Organizations and Managers 1. Organization Theory and Health Services Management 2. The Managerial Role PART II: Motivation, Leading, and Negotiating 3. Motivating People 4. Leadership. A Framework for Thinking and Acting Dennis Pointer 5. Conflict Management and Negotiation PART III: Operating the Technical System 6. Groups and Teams 7 Work Design 8. Coordination and Communication 9. Power and Politics PART IV: Renewing the Organization 10. Organization Design 11. Managing Strategic Alliances 12. Organizational Learning, Innovation and Change 13. Organizational Performance. Managing for Efficiency and Effectiveness PART V: Charting the Future 14. Achieving Competitive Advantage. The Case for Strategy 15. Creating and Managing the Future Printed Pages: 474.



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