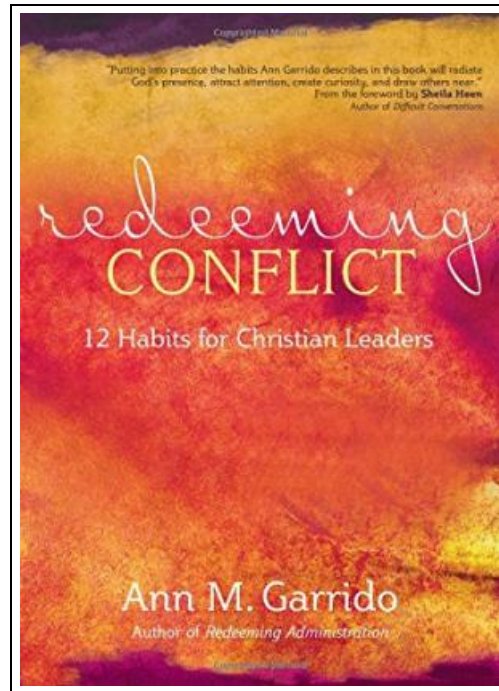


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REDEEMING CONFLICT: 12 HABITS FOR CHRISTIAN LEADERS



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Ave Maria Press, United States, 2016. Paperback. Book Condition: New. 177 x 127 mm. Language: English . Brand New Book. It seems counterintuitive: conflict can be a blessing. But Catholic theologian and conflict mediator Ann M. Garrido identifies conflict as a fruitful exchange that arises from living and working together in the diverse world God created. Garrido, author of the bestselling *Redeeming Administration*, offers twelve practical habits for responding to conflict. In *Redeeming Conflict*, Ann Garrido explains that conversion comes through conversation, that there is a difference between the truth and my truth, and that you should be curious and practice Pentecost listening -or empathetic listening-even if you think something is way off base. Garrido will help Christian leaders discover how to speak directly with colleagues about tensions and about how to get to know themselves well enough to keep from becoming defensive in the face of negative feedback. She uses saintly examples to illustrate her points, calling upon stories of St. Francis and a Muslim sultan, Leo the Great, Archbishop Oscar Romero, and Our Lady, Undoer of Knots. Garrido also offers sample exercises and tools to work through conflict within an organisation and provides self-assessment questions and a prayer at the end of each chapter to help apply it to your personal and professional life.

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