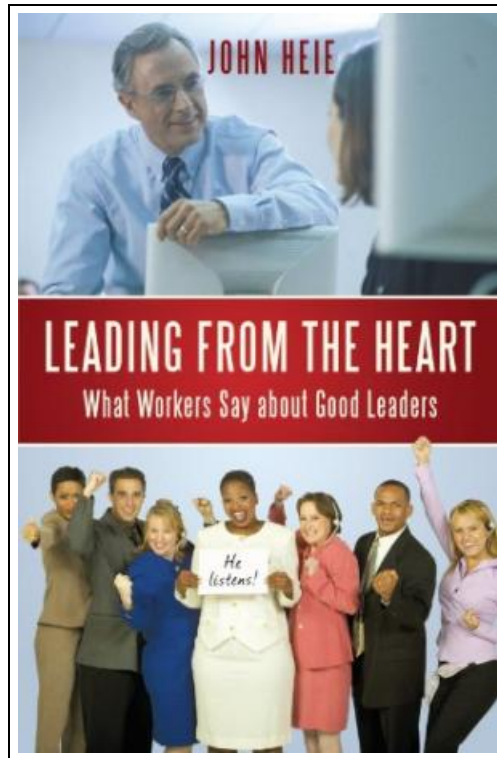


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iUniverse, United States, 2010. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****.In *Leading from the Heart*, an experienced executive provides valuable insight for current and future leaders on managerial techniques for achieving worker satisfaction and higher productivity. John Heie relies on more than thirty-five years of corporate business experience that included leading a staff of over 1,000; to share the lessons he discovered in the trenches while learning to become an effective leader. Heie offers sound leadership principles, ways to embrace and implement change, and shares the twelve attributes workers really want from their leaders that include: A say in shaping vision Conversations about values Rewards for effecting constructive change Freedom to make decisions Encouragement and resources that enable growth Recognition of accomplishments An open invitation to speak and be heard As Heie leads beginning managers through the steps to become caring leaders, he proves time and time again that workers are the key to an organization's success because when the workers are fulfilled, happy, and loved, the rewards are enormous for everyone.

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