



Five Leadership Development Lessons: Taking the Ouch from Office Politics (Paperback)

By Sylvia Lafair Phd

Creative Energy Options, Incorporated, United States, 2014. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****.Break the Cycle of repeating the same old ways of communicating and learn to use the power of dialogue to prevent conflicts and produce cooperation. Talking together is the foundation of working together. In this book you learn the behavioral ground rules for getting past simple yes and no answers to find new and powerfully creative solutions to problems. Explore the FIVE vital lessons for leaders to take the OUCH from frustrating conversations: 1. Telling the truth is NOT spilling your guts 2. Work is NOT a rehab facility 3. Dialogue is NOT just emotion and repetition 4. Outcomes are best if you stay open NOT attached 5. You win when you see everything as connected NOT separate Leave outdated ways to communicate and resolve conflict in the recycle bin. Dialogue defuses defensiveness and creates camaraderie filled with practical wisdom.



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-- Otis Wisoky

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-- Dr. Everett Dicki DDS

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